

Parent Exit Interview

Dear Parent,

You and your child recently left our child care program. To help us make decisions about the child care services we provide, we are asking you to answer the following questions about the services you received in our program.

Please return the completed questionnaire in the attached self-addressed, stamped envelope. Your time and assistance is greatly appreciated. Thank you.

1. How satisfied were you with the overall quality of your child's care? (please circle a number)

(Very Satisfied) 1 2 3 4 5 (Very Dissatisfied)

2. With which aspects of your child's program were you most satisfied? (check all that apply)

- How the staff interacted with the children
- Physical environment
- Daily activities
- Special activities (e.g., field trips)
- Cost
- Flexibility of scheduling child's attendance
- Lunch and snacks provided
- Other (please specify):

3. With which aspects of your child's program were you most dissatisfied? (check all that apply)

- How the staff interacted with the children
- Physical environment
- Daily activities
- Special activities (e.g., field trips)
- Cost
- Flexibility of scheduling child's attendance
- Lunch and snacks provided
- Other (please specify):

4. Why did you decide to withdraw your child from the program?

- Child entering kindergarten
- No longer convenient because of job change
- No longer convenient because of change in home address
- Cost
- Inability of program to accommodate sibling
- Dissatisfied with child's care (please specify):
- Other (please specify):

5. Once your child leaves our program, she/he will be:

- Attending child care at a center
- Attending child care at a family child care home
- Cared for in his/her own home
- Other (please specify):

6. Would you recommend our program to a friend or family member?

- Yes
- No (if no, please let us know why not under “additional comments” below)
- Maybe

7. Additional comments:

8. Name (optional) _____